



C&S COMPUTERS PTY. LTD.

A.C.N. 107 050 895 A.B.N. 69107 050 895

PO BOX 635 or 13 Billson Street, Wonthaggi VIC 3995

Telephone: (03) 5672 4887 Fax: (03) 5672 1187

Email: sales@cscpl.onmicrosoft.com <http://www.cscpl.com.au>

TRADING TERMS & CONDITIONS

ALL GOODS REMAIN THE PROPERTY OF C&S COMPUTERS PTY. LTD. UNTIL PAID FOR IN FULL.
PLEASE MAKE YOUR CHOICE CAREFULLY. REFUNDS WILL NOT NORMALLY BE GIVEN IF YOU
CHANGE YOUR MIND OR SIMPLY NO LONGER REQUIRE THE ITEM.
(SUBJECT TO TERMS AND CONDITIONS BELOW)

WARRANTY, NON-WARRANTY REPAIRS AND REFUNDS

Sorry, No Refund/Repair without Proof of Purchase! *C&S Computers Pty Ltd* provides a full 12 Months warranty on new full computer systems, peripherals (unless otherwise specified by the manufacturer.) Second hand goods carry a Standard Warranty of 30 days only. If the goods are under warranty, repair or replacements of the items are at *C&S Computers Pty Ltd* discretion. Customers are responsible for the freight to and from *C&S Computers Pty Ltd*, unless an on-site service agreement has been purchased. Items must be in resalable condition. ie (Undamaged) (Some items including Ink Cartridges, Hard Disk Drives etc, once opened, cannot be exchanged due to their unsaleable condition ie: Damaged Ink Seals/Physical Damage/Data Retention etc.)

C&S Computers Pty Ltd. will not repair warranty damaged goods caused by, operation outside of designed working and storage environments, power surges, fluctuations and interference, external peripheral devices and virus related problems and their subsequent removal. *C&S Computers Pty Ltd*. will void warranty on any item that has been mishandled, modified, returned in inadequate packing or otherwise interfered with unauthorised personnel. Also the removal of any factory seals and or serial number will void warranty.

Warranty will operate from the date of our invoice to the Customer The benefits covered by this warranty are in addition to and not a discredit of any Federal or State Trade Practices or Consumer Protection Laws. For further details regarding warranty returns and repairs, please contact. *C&S Computers Pty Ltd* on the address above.

Labour charges applied to repairs are non-refundable, these are charged for our labour involved both in assessing and conducting the repair, regardless of the outcome. (Repairs are conducted on a trial by elimination basis. Many hours labour can be involved in these repairs. A quotation will be given before work commences.) A minimum labour charge will apply to all repairs out of warranty.

LOSS OF DATA

The customer accepts that *C&S Computers Pty Ltd* is not liable for the data contained on the customer's hard drive. The customer is responsible for a backup of their own system, unless the customer has specified for *C&S Computers Pty Ltd* to perform a backup of their Hard Drive, which will incur a charge. Unclaimed goods are forfeited after 90 days. All warranties are return to base unless otherwise specified.

RETURN AUTHORISATION

Before returning warranty items please telephone us or the manufacturer to obtain a Return Authorisation Number. Accepted warranty claims are repaired or replaced at no cost. Damage caused to your system or data by incorrect installation of hardware or software is the user's liability and may void manufacturer warranties. Lost Receipts can be searched for a fee of \$25.